



ONLINE LEARNING

TECHNICAL REQUIREMENTS FOR STUDYING ONLINE

WELCOME TO YOUR ONLINE STUDY

To use our online learning space effectively, you will require a computer with an internet connection. Many of our spaces are data heavy so the better your internet connection the easier it will be to interact and learn from.

Use a broadband connection (256Kbit/sec or faster (512Kbit/sec recommended for Adobe Connect) – for optimal viewing of videos and online presentations) through USB wireless modem, ADSL, T1/T2, fibre optic or cable.

Dial-up access will be significantly slower and is not recommended.

Our platforms are all designed to work for you with free downloadable software or online.

Please be aware that you can access a computer with internet connection from our TAFE campuses and through your local library or Student HUB.

Security disclaimer: TAFE NSW makes every effort to ensure that its network environment is safe and secure, but takes no responsibility for the configuration or security of privately owned devices. Staff and students of TAFE who use privately owned devices to access the TAFE network do so at their own risk.

CHECK YOUR INTERNET SPEED

<http://www.ozspeedtest.com/>

CHECK YOUR COMPUTER SYSTEM DETAILS

<http://supportdetails.com/>

CHECK YOU ARE ONLINE TECH READY

<https://www.tafensw.edu.au/courses/tafe-nsw-online/study-online/check-youre-online-ready>

PREPARING FOR TAFE ONLINE STUDY

<https://tafensw.instructure.com/courses/658>

MOODLE

By checking you have a few pieces of free software (or the equivalent for your mobile device) installed before you begin you will be able to open the majority of materials on our Moodle.

For optimal performance, you should use the system components listed here. Other settings may lead to some functionality being lost.

Accessing Moodle via Desktop

The following browsers are recommended:

- Google Chrome 30 or later.
- Mozilla Firefox 25 or later.
- MS Internet Explorer 9.0 or later.
- Safari 6 or later.

Set your screen resolution to 1024 x 768 or higher for optimal experience of your online space.

The following settings should be enabled:

- Cookies (more information).
- Pop-ups (in both Internet browser and security software) (more information).
- JavaScript (more information).
- ActiveX (more information).
- Firewalls should be set to enable file uploads (more information).

The following plugin and readers should be used:

- Adobe Flash Player plugin [Click to download](#)
- Adobe Acrobat Reader [Click to download](#)

Accessing Moodle via Mobile

There are two main ways to use Moodle on mobile devices:

1. Open Moodle in a mobile web browser.
2. Download and access Moodle via native mobile apps (more information).

ADOBE CONNECT

Adobe Connect (or Connect) is a web-conferencing program. It provides a complete solution for rapid training and mobile learning enabling training that is accessible from virtually anywhere, anytime, on virtually any device.

It is free to use and only needs free, downloadable software to run.

The quality of the Adobe Connect experience can be affected by:

- the internet connection/ISP of the student or teacher, especially if they are participating from home or a remote office
- quality of the Institute Local Area Network
- storm activity in the area
- user system requirements (PC or MAC).

Internet Connection - The better the internet connection: the better the experience.

Bandwidth: 512Kbps for participants, meeting attendees, and end users of Adobe Connect applications.

Connection: DSL/cable (wired connection recommended) for Adobe Connect presenters, administrators, trainers, and event and meeting hosts.

For latest system requirements for Adobe Connect 9.5, please visit <https://helpx.adobe.com/adobe-connect/adobe-connect-9-5-tech-specs.html>

Windows

- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent)
- Windows 10, 8.1 (32-bit/64-bit), 8.0 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
- 512MB of RAM (1GB recommended)
- Microsoft Internet Explorer 8 or later, Windows Edge browser, Mozilla Firefox, and Google Chrome
- Adobe® Flash® Player 13.0+

Mac OS

- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X 10.8, 10.9, 10.10
- Mozilla Firefox; Apple Safari; Google Chrome
- Adobe Flash Player 13.0+

Mobile

- Apple supported devices: iPhone 5S, iPhone 5, iPhone 4S, iPad with Retina display, iPad 3, iPad 2, iPad mini, and iPod touch (4th and 5th generations)
- Apple supported OS versions summary: iOS 6 and higher
- Android supported devices: Motorola DROID RAZR MAXX, Motorola Atrix, Motorola Xoom, Samsung Galaxy Tab 2 10.1, Samsung Galaxy S3 and S4, Nexus 7 tablet
- Android supported OS versions summary: 2.3.4 and later

Please note the following:

- On Android devices, the Adobe Connect for mobile 2.1 app no longer requires the Adobe AIR Runtime to be installed.
- All features of Adobe Connect for mobile are supported when attending meetings on Adobe Connect Server version 8.2 and higher, from a supported mobile device.
- New features added in Adobe Connect for mobile 2.1 may not be enabled in all Adobe Connect Server meetings running on an 8.1 or older server.
- Meeting server must be Adobe Connect 7.5.1 or higher in order to use Adobe Connect for mobile 2.1.