

Help with your DEC username and password

You will need an active DEC username and password to access Moodle.

Where to find your username and Password

Your username and password are provided for you on your printed receipt. When you first receive your DEC username it is a good idea to re-set your password through your student portal to something you can remember.

[Learn how to change your password here](#)

I have lost my Password

Once you have set up your secret questions and answers you can reset your password through your DEC student portal at <https://student.det.nsw.edu.au>

[Learn how to set your secret questions and answer here.](#)

I don't have my DEC username and Password

If for some reason you don't have your DEC username and password try these solutions:

1. Ask your teacher to reset your password using the EMU (Educational Management Utility) found in the applications tab of their DEC portal.
2. Ask the front office staff at your College to reset your password.
3. Ask a Librarian to reset your password

Once you have your username and Password make sure you store it In a safe place.

I think there is a problem

In the first instance speak to your teacher. They will refer you to student support services if they cannot resolve your access.

Be aware, your student password expires every 90 days so you need to update it through your portal regularly.

Disclaimer

TAFE NSW makes every effort to ensure that its network environment is safe and secure, but takes no responsibility for the configuration or security of privately owned devices. Staff and students of TAFE who use privately owned devices to access the TAFE network do so at their own risk.