TAFE WESTERN STRATEGIC PLAN 2011-2013

Vision
Education and Training that Changes Lives.

Mission
TAFE Western creating education and training opportunities and outcomes for individuals, communities and industry.

Our Guiding Principles
TAFE Western is committed to:
- Quality: “We deliver the best possible service”
- Integrity: “We do what we say in an honest and ethical manner”
- Care and Respect: “Our staff, students and customers matter to us”
- Responsiveness: “We will find solutions to your training needs”
- Innovation: “We provide solutions you may not have considered”
- Collaboration: “We work together to create better outcomes”

Key Priorities & Strategies

Delivering education and training that changes people’s lives
- Develop partnerships which assist students to move into employment or develop their skills within their current employment
- Engage with industry to develop relevant training programs
- Increase the range of training opportunities for young people across Western NSW
- Increase the accessibility of current course offerings by implementing the use of new technologies across all course areas
- Develop initiatives which result in increased course completions
- Provide pathways from school to TAFE
- Provide pathways between TAFE and University
- Grow training delivery of fee for service and customised courses

Exceeding our customers’ expectations
- Expand services to our customers which are flexible, customised and accessible
- Develop courses that can be accessed online and that use mobile technology
- Ensure customers’ experiences are of the highest quality
- Seek and act on customer feedback from students, employers and key stakeholders

Ensuring TAFE Western is a vital part of Western NSW
- Commit to Closing the Gap on the disadvantage Aboriginal people experience in education
- Work collaboratively with Aboriginal communities across western NSW
- Deliver training to communities and individuals who are disadvantaged
- Broaden our community profile across Western NSW
- Demonstrate leadership in environmental sustainability
- Be an exceptional corporate citizen

Embracing new ways of doing business
- Invest in updating equipment and infrastructure
- Involve staff in continuous improvement in their work place
- Adapt business systems to support the use of new learning technologies
- Support staff to meet compliance requirements

Developing and supporting a passionate and capable workforce
- Develop a strong ‘TAFE Western’ team that engages all staff, at all locations
- Support all staff to work to their full potential and enjoy job satisfaction
- Enhance the capability of organisational leaders
- Assist staff to manage changes within the VET environment