Accessing Moodle with your DEC username and password

You will need an active DEC (Department of Education and Communities) username and password to access Moodle.

Where to find your username and password

Your DEC username and password are provided for you on your printed receipt. When you first receive your DEC username it is a good idea to re-set your password through your student portal to something you can remember.

Instructions for learning how to change your password are on page 2 of this document.

I have lost my password

Once you have set up your secret questions and answers you can reset your password through your DEC student portal at https://student.det.nsw.edu.au

Instructions for setting your secret questions and answers are on page 3 of this document.

I don’t have my DEC username and password

If for some reason you don’t have your DEC username and password try these solutions:

1. Ask your teacher to reset your password using the EMU (Educational Management Utility) found in the applications tab of their DEC portal.
2. Ask the front office staff at your College to reset your password.
3. Ask a Librarian to reset your password.

Once you have your username and password make sure you store it in a safe place.

I think there is a problem

In the first instance speak to your teacher - they will refer you to Student Support Services if they cannot resolve your access issue.

Be aware, your student password expires every 90 days so you need to update it through your portal regularly.

Disclaimer

TAFE NSW makes every effort to ensure that its network environment is safe and secure, but takes no responsibility for the configuration or security of privately owned devices. Staff and students of TAFE who use privately owned devices to access the TAFE network do so at their own risk.
1. Enter the password you are now using.
2. Enter your new password. It must be at least 4 characters.
3. Repeat your password.
4. Click OK.
5. Click the Close button to return to the portal.
6. Click here to set your secret question.

Remember - you must type a password exactly the same way every time you log in. For example, if you choose "briney", use "briney" with a capital B. If the star, you must always type it in the same way.

Don't rely on your class what your password is. If you do, they could log in under your name and...
1. You must have your password reset. Click the 'Help' button to get tips on choosing a new secret question and answer.

2. Select from these questions.

3. Repeat for your second and third secret questions.

4. Type your answer here and save the question.

5. Click 'OK'.